

Job description

Audiologist

Location: Southampton

Working with: Audiology colleagues within Unit, Lead Audiologist Operations Manager, Patients, NHS Colleagues (Health visitors, School Nurses, Child and Family services, Patient Referral Centre colleagues, Mobile Planning Team and Central Head Office Functions

Introduction:

InHealth sees more than 5 million patients each year and diagnostic imaging is one of the busiest services that we provide. Our fully integrated imaging services offer increased capacity for NHS trusts and convenient, fast access to services for patients.

Our audiologists are a vital part of the InHealth team and they are responsible for making sure our patients receive the best standard of care, generating high quality images as part of their pathway. As a key part of the on-site clinical team you will optimise patient care and ensure delivery of a reliable and continually developed service, from a team that strives to exceed client expectations

Working with - Audiology colleagues within Unit, Lead Audiologist, Operations Manager, Patients, NHS Colleagues (Health visitors, School Nurses, Child and Family services etc.) Patient Referral Centre colleagues, Mobile Planning Team, Central Head Office Functions

What you will do:

To undertake audiology procedures efficiently and effectively adhering to best practice audiology technique. Providing expertise to ensure the appropriate examination of patients. Maintaining a high level of professionalism and technical standard of work, complying with relevant Codes of Practice.

Clinical/Technical

- Undertaking audiological procedures in line with existing clinical guidelines and protocols
- Process patient referrals in line with local guidance
- Run Quality Assurance checks on equipment, and action as appropriate
- Ensures due regard is given to the customs, values and spiritual beliefs of patients and to ensure patients views are sought and taken into account

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Safety and Protocol

- Understand and adhere to the Company Health and Safety Policy
- Demonstrate safe, effective practice in line with the Company policies and procedures
- Review and Develop modality specific protocols, in line with requirements, to support the service

Administrative

- Ensure Patient Information Systems are maintained with accurate and up to date information
- To ensure the security and upkeep of all relevant patient records

Training and Development

- Maintain professional competencies and CPD
- Take ownership and fulfill the requirements of any required Statutory and Mandatory training
- Take part in MDT and education and audit meetings

General

- Adhere to all operational procedures as outlined by the Company
- Maintain personal profile on HR System to ensure all registration certification and personal details are correct
- Maintain a high level of professionalism, customer care, and service provision
- Report all incidents and complaints in line with Company Policy
- To adhere to the requirements of the Data Protection Act
- Ensure the smooth flow of clinical and administrative work
- Effectively communicate and appropriately respond to all visitors
- To monitor essential stocks and re order as required
- Maintain a clean and safe working environment
- Comply with ISO standards in respect of Information Security Management.

This is not a restrictive list of duties and all members of InHealth may be required to carry out additional tasks within their capability. All members of staff are required to participate in appraisals, self development, mandatory and statutory training. This position is subject to ISA regulations.

What you are responsible for:

- Adhere to all operational procedures as outlined by the Company
- Maintain a high level of professionalism, customer care, and service provision
- Report all incidents and complaints in line with Company Policy
- To adhere to the requirements of the Data Protection Act
- Ensure the smooth flow of clinical and administrative work
- Effectively communicate and appropriately respond to all visitors
- Participate in governance activities i.e. audits, personal development, and team meetings

What people see in you:

- A team player who is supportive, caring, reliable and trustworthy
- Someone who takes pride in their work and delivers great customer service
- A person who naturally instils confidence in everyone they work with
- Someone who is calm in challenging situations and works well under pressure
- An individual who is good at making important business decisions
- Someone who brings fresh thinking and innovative solutions to challenges
- An individual who is approachable, dedicated and hardworking
- A person who positively influences theirs and others' work

You will:

- Demonstrate appreciation of patient care and confidentiality
- Understand the requirements of an Audiologist's role in the care of patients, their visitors and other colleagues
- Be confident when coaching and developing team members via training techniques
- Be a team player that has the ability to motivate and lead, with a desire to exceed expectations
- Have proven competency in verbal and written communication
- Be able to organise effectively and prioritise workloads
- Understand implications of the Data Protection Act and Caldicott Principles
- Have excellent health and safety awareness when utilising imaging equipment
- Exhibit and promote self-awareness, adaptability and professionalism in the work place

You have experience of:

Skills –

- Competent use of audiological equipment
- Proven safety awareness skills
- Professional and cooperative attitude towards patients, customers and colleagues
- Proven competency in verbal and written communication

Experience -

- Working within a hospital or mobile environment –
- Working within a multi-disciplined team

Personal Requirements -

- Masters or Bachelors degree in audiological science or equivalent
- BAA/BSA part 1 and part 2

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- Membership of RCCP, BAA, HCPC, or relevant professional body
- To be without clinical risk in respect of the equipment being used
- Demonstrable flexibility to work the shifts required
- Proven diligence in CPD activity
- Be prepared to undertake National travel to attend training courses
- Be resident in an area which is reasonably commutable to the location of the role
- Eligibility to drive in the UK (applicable to mobile roles)