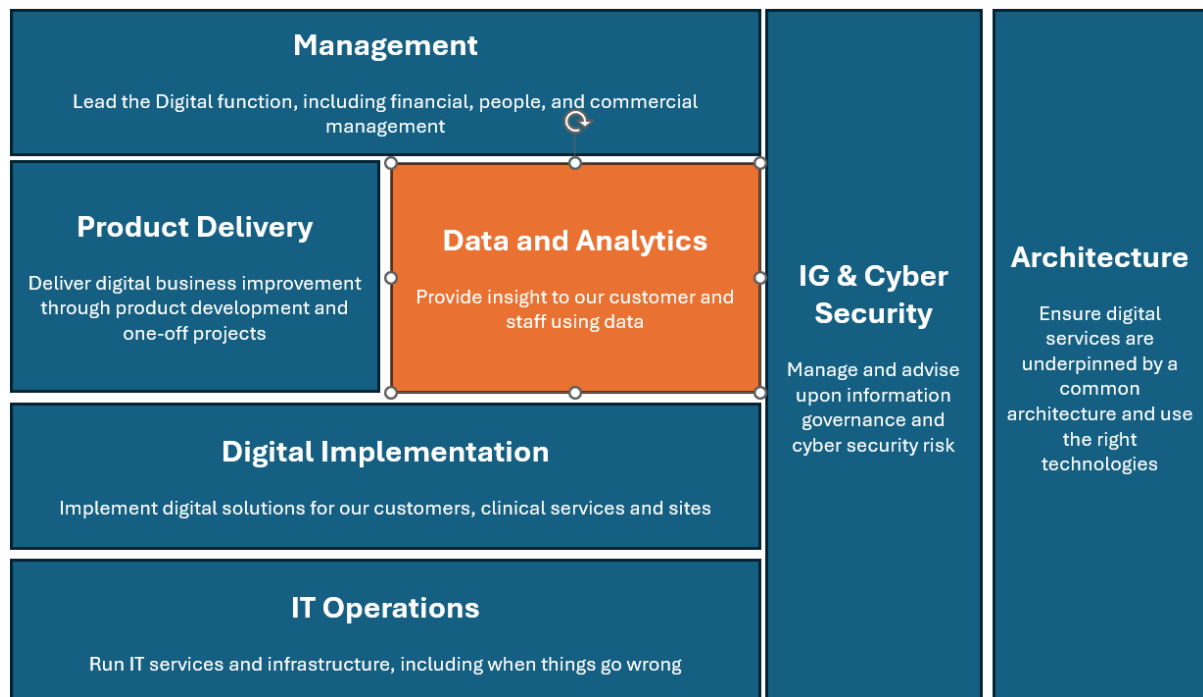


<b>JOB TITLE</b>	<b>Head of Data and Analytics</b>
<b>Reports to</b>	Chief Technology Officer
<b>Working with</b>	Digital team Operations HR Finance
<b>Level</b>	L5: Heads of Service
<b>Location</b>	InHealth Office (Hybrid working)

## Role Introduction

InHealth runs diagnostic and screening services for and on behalf of the NHS and for the private sector. Increasingly, this is in dedicated facilities such as our network of Community Diagnostic Centres. Our customers want seamless digital integration, so that they can refer to us, get regular status updates, and receive the results, without resorting to manual processes.



InHealth does not yet have a culture of data driven decision making. We use information, but pulling it together is time consuming, and we tend to present it as an Excel table in a PowerPoint presentation. We want to do better.

We have a Business Objects data warehouse that receives information from our patient administration systems. It exports reports to NHS England and other regulators as well as support operational management. It does not consume data from other sources, for instance, incidents, people, and finance data.

We have a data team skilled in their tools and NHS data, but who do not have experience with the next generation of data, e.g. data pipelines, analysis and visualization tools, and data governance processes.

We want to improve our data driven decision making internally and provide better information to our customers. InHealth is growing at 10% per annum with a desire to more and better. We need to lead the way and show that any investment contributes to growth, controlling costs, or operational resilience.

### What you will do

Your first job is to keep the current service running well, including any changes that our customers and regulators require. Our third-party data supplier will help you. New diagnostics business will mean new reports and requests, but this is business as usual for us.

You will then need to guide us in our data journey, understanding what steps we need to take to improve our maturity. We want to start small, prove value, and then build the case for bigger investment.

You will need to balance communicating a rich, exciting future with the practical steps of making it happen. This will mean enlisting support across the business, including those who currently crunch data in isolation. You will be motivated by making a difference for InHealth staff and our customers.

### What you are responsible for

You will run the Data and Analytics function within InHealth. This includes:

- **Strategy execution** - Leading the design, implementation, and ongoing development of data and analytics to support data driven decision making.
- **Product development** – Identifying, creating, and rolling out data products.
- **Operational management** - Managing the data team, ensuring that management information and statutory reports are available as needed.
- **Communication and engagement** - Advocating for greater use of data within InHealth.
- **Line management** of a team of 5, although we expect this to grow.
- **Resource management**, ensuring that we run within budget and have the capability and capacity to get the job done.
- **Leadership**, being an active part of the Digital senior management team.

### What people see in you

- You are passionate about making a difference to patients using digital services.
- You can see both the big picture and the details.
- You are knowledgeable about digital services, healthcare, and how to make things happen.

- You understand the constraints our customers (NHS and private) have and when there is room for negotiation or compromise.
- People trust you to get the job done.

### You have experience of

- **Data and analytics**, including the transition to new ways of working. You will have experience of data as a product.
- **Implementing data solutions** across a range of organisations. This could be as a supplier to them or because you've worked in different care organisations, implementing internally.
- **Digital healthcare**, ideally within or providing to the NHS.