

Deputy Superintendent and Lead QA Mammographer

Location: Jarvis Breast Screening Centre (Guildford) Off site may be required
Surrey and North East Hampshire Breast Screening Service.

Reports to: Superintendent Mammographer

Working with:

Internal (within InHealth)

- Chief Patient Engagement Officer
- Head of Screening and Prevention
- Chief Medical Officer
- Programme Manager/CQC Registered Manager - SNEH
- Superintendent Radiographer
- Deputy Superintendent
- Advance Practitioners
- Consultant Radiologists
- Admin Manager/High Risk Lead
- Clinical Nurse Specialist/Lead Nurse
- SNEH Breast Screening Service Unit staff
- Clinical & Information Governance
- IT team (including CIO, infrastructure, applications and business change team)
- People Service Team
- Finance team
- Procurement team
- Education Manager
- Information Governance

External (Outside InHealth)

- Regional Screening Quality Assurance Service (SQAS)
- National Institute for Health Protection
- NHS England & Improvement (NHSEI) commissioners
- National Health Service Breast Screening Programme (NHSBSP)
- Other Breast Screening Units External and Internal
- Local NHS Hospital Trusts
- Clients, Local community groups
- Research partners
- Training school partners
- External clinical colleagues
- Pathology

- GP's
- External Private Health providers
- External SLA consultants

Introduction:

The Surrey and North East Hampshire (Jarvis) Breast Screening Service (BSS) has an eligible population of approximately 250,000 women who are invited to screening over a 3-year screening round. The static breast screening unit is currently located at the Jarvis Breast Centre and provides screening and assessment services. Screening is also conducted on five mobile units covering a geographical area including 19 sites throughout Surrey and North East Hampshire which include supermarket carparks, local council carparks and hospital sites. Screening patients are referred to six NHS Trusts for surgical and oncological treatments.

The service participates in several multi-centred research studies.

InHealth is committed in training and development. We are proud of our national Training Centre that delivers four modules of the MSc in breast imaging from City University. In addition, students from the Postgraduate certificate in Mammography attend for clinical assessment, which is conducted in partnership with St Georges. Apprenticeships in Level 4 and level 5 Mammography are also delivered.

What you will do:

As a Deputy Superintendent and Lead QA Mammographer you will support the business in the delivery of the NHS Breast Screening Programme and play a vital role in maintaining high standards of image quality across our static unit at the Jarvis Breast Centre and five mobile screening units, covering locations across Surrey and North East Hampshire.

What you are responsible for:

- Providing clinical and operational leadership within the service as part of the local Senior Management Team (SMT).
- Deputising for the Superintendent alongside a second Deputy.
- Lead on quality assurance (QA) protocols and processes to ensure high imaging standards.
- Support the service in achievement of contractual KPI's
- Oversee monitoring of the mammographic image quality in the unit in conjunction with the Superintendent.
- Ensure that technical and clinical QC data are shared with the Superintendent and all staff to enable outcomes to be used for continuous improvement and to inform education and development.
- Monitor technical recall and technical repeat examinations and ensure action plans are developed where performance requires improvement with the Superintendent.

- Ensure compliance with radiographic QC guidelines, liaise with medical physics colleagues and discuss outcomes of equipment testing, ensuring remedial actions are completed as necessary
- Take action when tolerances are exceeded.
- Understand and implement the process for suspending equipment when necessary.
- Maintain strong close links with the regional SQAS and the radiography PCA (Professional Clinical Advisor)
- Work within employers' health and safety framework, including trade union representatives where needed, to ensure that all mammographers in the unit have the best possible working environment conducive to their health and welfare.
- Recognise, investigate, and take appropriate action when system failures are identified and work to resolve them
- To lead on the mammography quality management system (QMS)
- Have knowledge of all systems of work, policies and procedures which support the organisation to maintain efficiency.
- Perform high-quality mammograms for breast cancer screening.
- Conduct quality control (QC) checks on mammography equipment, including stereotactic units and ultrasound machines.
- Assist in training and developing Assistant Practitioners, Associate Practitioners, Apprentices and Trainee Mammographers
- To be competent at obtaining additional views of the breast at Assessment clinics
- Cover screening on mobile screening sites as required.
- To ensure sufficient supplies are available at mobile sites and arrange transportation if necessary.
- To be competent to use all clinical equipment used by the Service
- To keep up to date with current trends and techniques in mammography and thus be sufficiently well informed to answer queries on breast health and screening.
- To be able to deal with nervous or anxious clients
- To record clinical observations as part of the screening process
- To be confident and professional when positioning women who are naked from the waist up.
- To be able to enter and record all quality assurance results digitally.
- To deal with equipment malfunction and know when to suspend its use.
- To maintain a current CPD portfolio
- To abide by the Ionising Radiation Regulations
- To identify films suitable for teaching purposes
- To work to, having full knowledge and understanding of NHSBSP guidelines and quality standards.
- Responsible for ensuring all staff have knowledge of current QA guidelines.
- Responsible for writing QA and mammography protocols when required and the implementation of QA procedures for new and existing equipment.

- To identify QA educational and development needs for radiographic team.
- Implement training in the correct use of radiographic equipment.
- Maintain training files and competencies.
- Take delegated responsibility for appraisals and objectives.
- To report and review all equipment faults and forward to appropriate parties.
- Manage the reporting of equipment faults, consulting with suppliers to achieve a timely and satisfactory resolution.
- Consult with Medical Physics to discuss results of equipment tests.
- Advise members of the radiographic team in relation to technical recall rates acting as a mentor and a role model.
- Attend meetings with National Co-ordinating Centre for Radiation Protection
- Undertake and lead various local and SQAS audits to support the needs of the department.
- Participate in Regional Meetings, programme board where required.
- To support the management of the mammography rota
- To perform appraisals and performance reviews
- To facilitate competency assessment and training
- To Manage robust auditing processes across the programme
- Attend all internal meetings within the service.
- To support planning of service delivery in conjunction with programme manager

You will:

- Have a BSc in Radiography or equivalent.
- Have current HCPC registration.
- Have a Certificate of Competence in Mammography
- Post Graduate award in Mammography at master's level (desirable)
- Leadership experience (Essential)
- Full UK Driving License and vehicle.
- Can listen and communicate effectively, using a variety of methods bearing in mind the diverse nature of the clients who attend breast screening.
- Understand one's own strengths and limitations and seek support where required.
- Work co-operatively, across organisational boundaries, cultures, and diversity to achieve shared goals for the breast screening service and for the organisation.
- Maintain and demonstrate the appropriate and necessary technical knowledge for breast imaging and continue to refine relevant analytical/technical skills as well as professional judgement.

You have experience of:

- Providing emotional support to women who have been recalled following an abnormal screen and are distressed.
- Providing support to women attending for mammography
- Providing emotional support to women undergoing interventional examinations

- Dealing with abusive clients when working on the mobile unit without backup on site.
- Dealing with the public with courtesy and professionalism
- Taking part in a rota to work on the breast screening mobile sites. These may be in supermarket car parks, or town centre locations, frequently without proximity to toilet facilities or water.
- To manage the technical recall rate for inadequate mammograms within the NHSBSP target of 2%
- To have use of a car for travel to mobile sites
- To be familiar with the Breast Screening computer system, NBSS and can locate previous films on PACS.
- To be able to work without supervision and be accountable for own actions
- To be able to use own initiative to make instant decisions based on general guidelines.

What people see in you:

- Empathetic and cares about people
- Exceptional communicational skills both written and verbal.
- Flexible in respect of hours
- Conscientious
- Confident when faced with challenging/emotional situation.
- Ability to accept and act on constructive feedback.
- Professional always
- Reliable and punctual
- Resilient
- Self-motivated, able to work without close supervision.
- Ability to multitask and manage a varied and demanding workload.
- Energy, drive and determination
- Excellent punctuation and grammar is a necessity.
- Demonstrates a positive, proactive approach.
- Responds and reacts positively to customer requests, both internal and external.