

Job description

Registered Nurse/ODP - Endoscopy

Location: XXX InHealth Endoscopy

Reports to: Lead Nurse

Working with: Patients, Clinical and Non-Clinical Colleagues, Endoscopy Senior Staff, Head Office, Suppliers, Contractors

As a leading provider of GP lead NHS gastroenterology services, we believe in early diagnosis and treatment. InHealth is CQC registered and a JAG accredited provider of endoscopy services in community gastroenterology clinics and we were the first provider to offer trans-nasal gastroscopy in the UK. With more than 3 million patients seen across InHealth services each year, our team of Registered Nurses and Operating Department Practitioners in Endoscopy provide vital services for patients, delivering the best standard of care and helping to reduce waiting times at local hospitals.

As a Registered Nurse in our Endoscopy Units, you will deliver a professional and efficient service, working alongside your colleagues in our dynamic and fast-paced sites. As an integral part of our clinical team, your skills as a Registered Nurse help us to deliver on our vision to make healthcare better.

What you will do:

- Deliver endoscopy services in our sites to the highest standards for our patients, carrying out pre, peri and post endoscopy care – involving working in all areas of the endoscopy unit
- Use a model of care that recognises the psychological, physical and social needs of our patients, including evaluating and responding to changes in patient's conditions
- Maintain a professional profile and develop your skills, knowledge and competencies so that you adhere to the core professional skill areas, NMC / HCPC Codes of Conduct, Performance and Ethics, and InHealth's policies and procedures
- Report complaints and incidents to the Lead Nurse/Senior and participate when investigations are required
- Understand and work in line with the Health and Safety Policy
- Demonstrate safe, effective practice in line with policies and procedures
- Maintain professional competencies and CPD, by attending courses and taking part in further training to enhance the role and meet the specialist needs of the department
- Take ownership and fulfil the requirements of any required statutory and mandatory training

- Complete annual competency reviews and assessments and support other staff where necessary

What you are responsible for:

- Maintaining a high level of professionalism, customer care, and service provision
- Providing a safe care environment, including preparing procedure rooms and equipment, understanding the importance of infection control and safe working environments for patients, visitors and staff
- Supporting with clinical audits where required
- Following strict security and health and safety protocols when returning damaged scopes for repair, liaising with the Senior Nurse as appropriate
- Adhering to the requirements of the Data Protection Act
- Making sure information is handled and exchanged with care and accuracy, in a timely and sensitive manner, always maintaining patient confidentiality
- Promoting a culture of constant quality and performance improvement
- Effectively communicating and appropriately responding to all visitors
- Maintaining an awareness of the need for good housekeeping, helping to make sure that unit stock levels are kept to optimum agreed limits
- Complying with ISO standards in respect of Information Security Management
- Adhering to all operational procedures as outlined by InHealth (daily returns, timesheets, private mileage returns, etc)
- Supporting senior staff in the event of a JAG Accreditation or CQC inspection and the preparation for this

What people see in you:

- A team player who is supportive, reliable and trustworthy, who gets stuck in and creates a positive atmosphere
- Someone who takes pride in their work and delivers great customer service
- A person who naturally instils confidence in everyone they work with
- Someone who thrives on and is calm in challenging situations, working well under pressure
- Someone who has self-awareness and is self-motivated to develop themselves
- A colleague who is flexible and adaptable
- A person who makes good decisions
- Someone who is approachable, dedicated and hardworking, and presents a professional image
- A great communicator at all levels
- A positive influence on their work

You will:

- Be an NMC Registered Nurse or HCPC ODP with the appropriate Advanced Diploma of Higher Education in Nursing or a BSc Hons Degree in Adult Nursing
- Secondary care or community based experience in gastroenterology and/or endoscopy is desirable, but not essential as full training will be provided
- Be professionally flexible and responsive, where caring and compassion lies at the centre of your practice
- You will be self-aware and reflective and have the ability to utilise sound judgement skills within the scope of your practice.
- You will possess excellent communication and interpersonal skills

- You will be responsible for clinically supporting the patient pathway in the admissions room, procedure room and recovery room through to discharge and be responsible for obtaining the consent during the admissions process and all aspects of medicines management
- Support with the patient call aheads to aid a smooth admission process and help unit utilisation.
- Be able to demonstrate an appreciation of patient care and confidentiality
- Have a full understanding of the implications of the Data Protection Act, Information Governance Statement of Compliance and Caldicott Principles.
- Understand and be able to deliver on the Care Quality Commission fundamental standards for health care.
- Be professional and have cooperative attitude towards patients, and colleagues and have a willingness to embrace new thinking and new technologies.
- Show diligence in CPD, especially in Endoscopy
- Attend local and national training as required to ensure delivery of best practice

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- Have the ability to work in a multidisciplinary team
- Take the role of Nurse in Charge in the absence of your seniors.
- Understand the implications of the Data Protection Act and Caldicott Principles
- Be computer literate, with accurate data entry skills and attention to detail
- Have great interpersonal skills
- Demonstrate an understanding of the Primary Care agenda
- Be willing to participate in daily responsibilities and ask for help if unsure
- Actively participate in the individual performance appraisal review system
- Actively engage with your colleagues to foster an environment where clinical excellence and high morale flourishes
- Have strong attention to detail
- Have a demonstrable aptitude towards improving quality
- Have really good communication skills – written, verbal and listening
- Be a member of an appropriate professional body and hold a valid registration
- Have an enhanced DBS
- Have a professional and cooperative attitude towards patients, customers and colleagues

You have experience of:

- Proven safety awareness skills when it comes to examination equipment
- Working within a hospital or mobile environment
- Working within a multi-disciplined team